

1 **CHAPTER 813. FOOD STAMP EMPLOYMENT AND TRAINING**

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3 **PROPOSED RULES WITH PREAMBLE TO BE SUBMITTED TO THE TEXAS**  
4 **REGISTER. THIS DOCUMENT WILL HAVE NO SUBSTANTIVE CHANGES BUT IS**  
5 **SUBJECT TO FORMATTING CHANGES AS REQUIRED BY THE TEXAS REGISTER.**  
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7 The Texas Workforce Commission (Commission) proposes the repeal of the following sections  
8 of Chapter 813 relating to Food Stamp Employment and Training:

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10 Subchapter F, Complaints and Appeals, §813.51 and §813.52

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12 **PART I. PURPOSE, BACKGROUND, AND AUTHORITY**  
13 **PART II. EXPLANATION OF INDIVIDUAL PROVISIONS**  
14 **PART III. IMPACT STATEMENTS**  
15 **PART IV. COORDINATION ACTIVITIES**

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17 **PART I. PURPOSE, BACKGROUND, AND AUTHORITY**

18 The purpose of the proposed rule change is to establish detailed and consistent procedures for  
19 complaints, hearings, and appeals related to workforce services administered by Local  
20 Workforce Development Boards (Boards). Texas Labor Code §302.065 requires that the  
21 Commission integrate the administration of multiple federal block grant programs and identify  
22 policy changes that support this integration. The Commission expanded this integration to state-  
23 funded workforce services, including examining the existing complaints and appeals processes  
24 for workforce services administered by the Boards. An absence of unified and integrated rules  
25 on complaints, hearings, and appeals related to workforce services makes the existing rules  
26 difficult to understand or interpret consistently and works as a barrier to integrating workforce  
27 services.

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29 To maintain uniformity and consistency across all Board-administered workforce services and to  
30 protect due process rights of Texas Workforce Center customers, in a separate, but concurrent,  
31 rulemaking proposal, the Commission is proposing the repeal of Chapter 823, General Hearings  
32 rules, and is proposing new Chapter 823, Integrated Complaints, Hearings, and Appeals rules.  
33 New Chapter 823 requires Boards to establish local policies for filing complaints, to provide  
34 opportunities for informal resolutions, and to establish procedures for Board hearings and  
35 appeals.

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37 The Commission has reviewed sections of Chapter 813 relating to complaints or grievances,  
38 local-level appeals, and state-level hearings. The Commission proposes to repeal these sections  
39 and incorporate similar processes related to complaints, hearings, and appeals in new Chapter  
40 823.

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42 **PART II. EXPLANATION OF INDIVIDUAL PROVISIONS**

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44 **SUBCHAPTER F. COMPLAINTS AND APPEALS**

45 **The Commission proposes amendments to Subchapter F, as follows:**  
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1 Under a separate, but concurrent, rulemaking proposal, the Commission is proposing new  
2 Chapter 823, Integrated Complaints, Hearings, and Appeals, which comprises the complaint,  
3 hearing, and appeal procedures for all Board-administered workforce services, including the  
4 information in the following sections.

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6 **§813.51. Appeals of Decisions Made on Food Stamp Applications and Benefits**

7 Section 813.51 is repealed and the information is relocated in new Chapter 823.

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9 **§813.52. Appeals of E&T Activities and Support Services Decisions**

10 Section 813.52 is repealed and the information is relocated in new Chapter 823.

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12 **PART III. IMPACT STATEMENTS**

13 Randy Townsend, Chief Financial Officer, has determined that for each year of the first five  
14 years the rules will be in effect, the following statements will apply:

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16 There are no additional estimated costs to the state and local governments expected as a result of  
17 enforcing or administering the rules.

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19 There are no estimated reductions in costs to the state and to local governments as a result of  
20 enforcing or administering the rules.

21  
22 There are no estimated losses or increases in revenue to the state or to local governments as a  
23 result of enforcing or administering the rules.

24  
25 There are no foreseeable implications relating to costs or revenue of the state or local  
26 governments as a result of enforcing or administering the rules.

27  
28 There are no anticipated economic costs to persons required to comply with the rules.

29  
30 There is no anticipated adverse economic impact on small or microbusinesses as a result of  
31 enforcing or administering the rules.

32  
33 Mark Hughes, Director of Labor Market Information, has determined that there is no significant  
34 negative impact upon employment conditions in the state as a result of the rules.

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36 Laurence M. Jones, Director, Workforce Development Division, has determined that for each  
37 year of the first five years the rules are in effect, the public benefit anticipated as a result of  
38 enforcing the proposed rules will be to provide a unified and streamlined process regarding the  
39 resolution of complaints, hearings, and appeals related to Board-administered workforce  
40 services. In addition, due process principles and other legal rights will be protected, program  
41 outcomes will be achieved more effectively, and workforce services will be further integrated.

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43 The Agency hereby certifies that the proposal has been reviewed by legal counsel and found to  
44 be within the Agency's legal authority to adopt.

1 **PART IV. COORDINATION ACTIVITIES**

2 Comments on the proposed rules may be submitted to TWC Policy Comments, Workforce and  
3 UI Policy, 101 East 15th Street, Room 440T, Austin, Texas 78778; faxed to 512-475-3577; or e-  
4 mailed to TWCPolicyComments@twc.state.tx.us. The Commission must receive comments  
5 postmarked no later than 30 days from the date this proposal is published in the *Texas Register*.  
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7 The repeals are proposed under Texas Labor Code §301.0015 and §302.002(d), which provide  
8 the Texas Workforce Commission with the authority to adopt, amend, or repeal such rules as it  
9 deems necessary for the effective administration of Agency services and activities, and Texas  
10 Human Resources Code §44.002, regarding Administrative Rules.  
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12 The proposed repeals affect Texas Labor Code, Title 4, particularly Chapters 301 and 302, as  
13 well as Texas Government Code, Chapter 2308.  
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1                   **CHAPTER 813. FOOD STAMP EMPLOYMENT AND TRAINING**

2                   **SUBCHAPTER F. COMPLAINTS AND APPEALS**

3                   ~~§813.51. Appeals of Decisions Made on Food Stamp Applications and Benefits.~~

4                   ~~Applicants and recipients of Food Stamp benefits may appeal adverse action taken on~~  
5                   ~~their application for benefits or the amount of benefits to the Department of Human~~  
6                   ~~Services (DHS) in accordance with DHS rules pursuant to 40 TAC §3.2406 of this title~~  
7                   ~~(relating to Right to Appeal).~~

8                   ~~§813.52. Appeals of E&T Activities and Support Services Decisions.~~

9                   ~~(a) Boards shall ensure that mandatory work registrants participating in E&T activities~~  
10                   ~~are informed of their rights to appeal a decision related to E&T activities and support~~  
11                   ~~services and the procedures for requesting a fair hearing.~~

12                   ~~(b) E&T mandatory work registrants who are dissatisfied with E&T decisions affecting~~  
13                   ~~E&T activities or support services may have an informal review of these decisions~~  
14                   ~~through procedures established by the Commission or Boards.~~

15                   ~~(c) Mandatory work registrants may also file an appeal of the decision under the general~~  
16                   ~~hearings process as contained in the Commission rules in Chapter 823 of this title~~  
17                   ~~(relating to General Hearings). The request must be submitted in writing to the~~  
18                   ~~Appeals Department, Texas Workforce Commission Building, 101 East 15th Street,~~  
19                   ~~Room 410, Austin, Texas 78778-0001, within 30 calendar days of the date of the~~  
20                   ~~decision.~~