

Board Oversight Capacity—BCY 2023

TWC Rule §802.67. Commission Evaluation of Board Oversight Capacity

Workforce Solutions of Central Texas Score Card

The Texas Workforce Commission's annual evaluation of each Board's oversight capacity. Boards are assigned a rating of Meets Standards or Below Standards for each of the following six categories.

Develop, maintain, and upgrade comprehensive fiscal management systems

Meets

- √ Does the Board have fiscal management systems in place that include appropriate fiscal controls?
- √ * Does the Board, during its regularly scheduled meetings, include a quarterly review of the financial status of the Board and its service providers for all funding sources it administers?
- √ Have single audits been free of material weaknesses?

Hire, train, and retain qualified staff to carry out the Board's oversight activities

Meets

- √ Has the Board been certified?
- √ * Has the Board hired or retained qualified staff (Executive Director, Chief Financial Officer, Program Director, Contract Management Staff, Monitoring staff) to oversee contractors?

Select and oversee local contractors to improve the delivery of workforce services

Meets

- √ Does the Board have an effective formal procurement process, and has the Board been following this process?
- √ Does the Board have a certified monitoring function in place to oversee contractors?
- √ The Board has no disallowed costs exceeding one percent of allocation (non-self-reported).
- √ The Board has no disallowed costs exceeding one percent which resulted in repaying funds.

Oversee and improve the operations of Workforce Solutions Offices in the Board's service area

Meets

- √ Does the Board have certified Workforce Solutions Offices?
- √ * Can the Board provide documentation demonstrating that it has policies in place to address service improvement, such as the initiation of performance improvement or service improvement plans when performance issues are identified with a local contractor?
- √ * Has the Board applied its service improvement policy when necessary?

Manage the contractors' performance across multiple Board programs

Meets

- √ Did the Board meet target on at least 80 percent of its contracted performance measures?
- √ Is the Board within 35 percent of target on all contracted performance measures?
- √ * Does the Board hold performance oversight meetings, do performance reviews, or, during its regularly scheduled meetings, include a review of its status on contracted performance measures at least four times throughout the year?

Identify and resolve long-standing or severe Board oversight problems and workforce service provider performance issues

Meets

- √ The Board did not miss target on the same performance measure two years in a row.
- √ The Board does not have any unresolved material weaknesses discovered through a single audit.
- √ The Board has not been placed on an Intent to Sanction or a Sanction.

Central Texas Community Impact Statement

A written statement from each Board summarizing its impact on and relationship with the local community and economy. Specify how the Board's efforts demonstrate and contribute to an effective workforce system by engaging employers, helping workers find jobs, and ensuring good fiscal stewardship.

Workforce Solutions of Central Texas (WSCT) is a publicly funded, not-for-profit organization that provides employment and training assistance for local businesses and job seekers. Funding for services is received as formula-based allocations and grants passed through the Texas Workforce Commission from the U. S. Departments of Labor, Agriculture, and Health and Human Services. Workforce Solutions of Central Texas staff provide services that:

- Connect businesses with skilled employees, and
- Assist job seekers by ensuring they have the skills and abilities necessary to be competitive in the global job market.

WSCT provides services that are designed to meet the workforce preparation and employment needs of local businesses, industries, job seekers, and workers in the Texas Counties of Bell, Coryell, Hamilton, Lampasas, Milam, Mills, and San Saba. The service area spans over 6,500 square miles and includes one urban and six rural Counties. In addition to the seven Counties in the Central Texas Workforce Area, WSCT provides services for transitioning military, military families, civil service workers, veterans, and contractors associated with Fort Cavazos which is located within the Central Texas Workforce Area. WSCT is viewed as a valuable partner to Fort Cavazos and has provided workforce services to these targeted priority populations since 2003.

To support or address these key factors, **WSCT RECEIVES FUNDING TO PROVIDE PROGRAM SPECIFIC SERVICES** and assist specific targeted populations in their efforts to build skills and gain employment. Programs/funding includes:

- Child Care Services
- Employment Services (Wagner Peyser)
- Supplemental Nutrition Assistance Program (SNAP)
- Temporary Assistance for Needy Families (TANF) Choices
- Trade Adjustment Act
- Veterans Employment Services
- Workforce Innovation and Opportunity Act: Adult, Youth, and Dislocated Worker Programs
- Workforce Commission Special Projects Grants, National Emergency Grants and Competitive Grant Funding (when available)

√ = Meets Standard

X = Below Standard

* = Board Attestation