

**TEXAS WORKFORCE COMMISSION LETTER**

<b>ID/No:</b>	WD 31-11
<b>Date:</b>	August 18, 2011
<b>Keyword:</b>	Performance
<b>Effective:</b>	Immediately

**To:** Local Workforce Development Board Executive Directors  
Commission Executive Offices  
Integrated Service Area Managers



**From:** Laurence M. Jones, Director, Workforce Development Division

**Subject:** **Board Contract Year 2012/Program Year 2011 Performance Targets**

---

**PURPOSE:**

To provide Local Workforce Development Boards (Boards) with information and guidance on Board Contract Year 2012 (BCY'12) and Program Year 2011 (PY'11) performance targets.

**BACKGROUND:**

On June 28, 2011, and August 16, 2011, the Texas Workforce Commission approved the BCY'12/PY'11 performance targets, available on the Intranet<sup>1</sup> at <https://intra.twc.state.tx.us/intranet/plan/html/plan-resources.html>.

**PROCEDURES:**

Boards must develop service delivery strategies that allow them to meet or exceed their approved BCY'12/PY'11 performance targets.

NLF

**INQUIRIES:**

Direct inquiries regarding this WD Letter to [wfpolicy.clarifications@twc.state.tx.us](mailto:wfpolicy.clarifications@twc.state.tx.us).

**RESCISSIONS:**

None

---

**REFERENCE:**

Texas Workforce Commission Integrity of the Texas Workforce System Rules: 40 TAC, Chapter 802, Subchapter F

---

<sup>1</sup> The Intranet is not available to the general public.

**FLEXIBILITY RATINGS:**

**No Local Flexibility (NLF):** This rating indicates that Boards must comply with the federal and state laws, rules, policies, and required procedures set forth in this WD Letter and have no local flexibility in determining whether and/or how to comply. All information with an NLF rating is indicated by “must” or “shall.”

**Local Flexibility (LF):** This rating indicates that Boards have local flexibility in determining whether and/or how to implement guidance or recommended practices set forth in this WD Letter. All information with an LF rating is indicated by “may” or “recommend.”