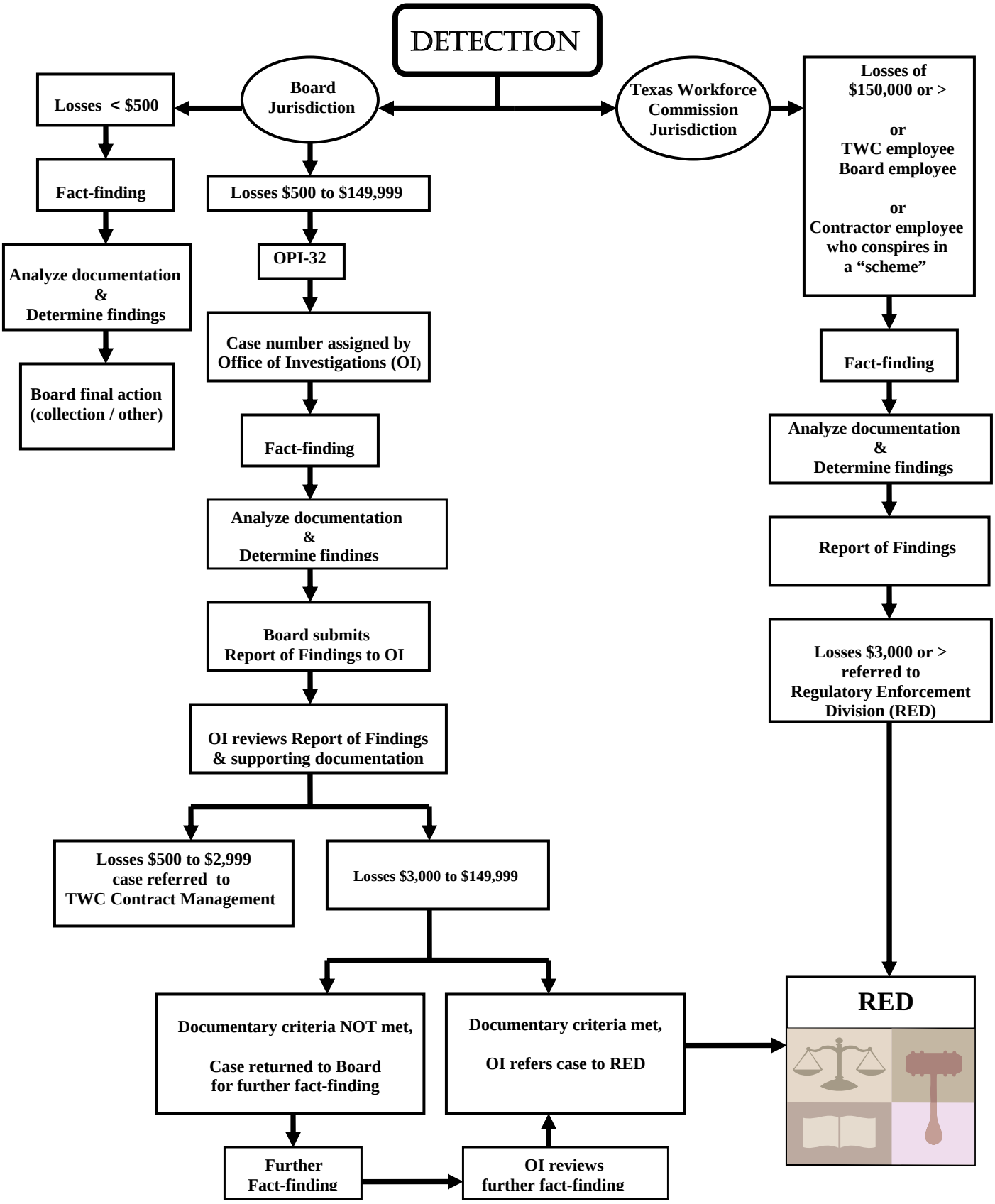The Fact-Finding Process