# Vocational Rehabilitation Services Manual C-200: Technology Services

Revised January 15, 2021

## Introduction

Texas Workforce Commission–Vocational Rehabilitation Services (TWC-VR) sponsors:

* rehabilitation engineering;
* assistive technology devices; and
* assistive technology services.

VR counselors may use rehabilitation technology services at any time during the case, as necessary, to:

* conduct assessments;
* achieve the customer's planned goal and objectives; or
* provide authorized services to the customer's family members. See C-1400: Supplemental Services.

Consultation is available from the following:

* Designated regional program specialist (RPS)
* Program specialist for assistive and rehabilitation technology (PSART) in state office
* Assistive technology subject matter expert (AT SME)
* Assistive technology unit subject matter expert (ATU SME)
* Employment assistance specialist (EAS)
* Assistive technology professional specialist (ATP)
* Vehicle modification evaluation subject matter expert (VME SME)
* Vocational rehabilitation teacher (VRT)
* Assistive Technology Specialist (ATS) in each unit

For information services specific to customers who work on farms or ranches, see [Texas AgrAbility](https://txagrability.tamu.edu/).

If a counselor has determined that an exception will facilitate a customer’s progress and there is not an approval exception listed in policy, counselors are encouraged to staff the request through their chain of management to the Deputy Division Director for Field Services for consideration. VRSM clearly states when no exceptions are allowed.

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