

Texas Workforce Commission

Member of the Texas Workforce Network

Diane D. Rath, Chair
Commissioner Representing
the Public

Ron Lehman
Commissioner Representing
Employers

Vacant
Commissioner Representing
Labor

Larry E. Temple
Executive Director

September 18, 2003

Dear School Director:

The Texas Workforce Commission (TWC) announces some changes to provide better service to Career Schools and Colleges throughout the state. While maintaining a central resource for some services and overall coordination, we will be locating staff in 14 convenient sites. This change allows local decision-making, better accessibility and overall flexibility. This process is just now beginning and will be completed by March 1, 2004.

TWC is identifying and training those who will be your local points of contact. Local staff will conduct on-site visits and reviews. They will provide information and coordination and generally give more hands-on services.

We will maintain many services here in Austin, particularly for organizations with multiple campuses. There will be a single point of contact for financial services regardless of location, conducting approvals, referring inquiries and resolving issues that make more sense to be handled at the state level.

These changes are being made to increase efficiency and give the kind of service you and your staff deserves and TWC strives to provide.

We are available to answer questions. We will provide additional details and introduce local staff as they are finalized. In the meantime, you may contact TWC's state program manager for Career Schools and Colleges, Michael De Long, at (512) 936-3104 or michael.delong@twc.state.tx.us.

Sincerely,

Larry E. Temple
Executive Director

mc: Diane Rath, Chair and Commissioner Representing the Public
Ron Lehman, Commissioner Representing Employers
Luis M. Macias, Director of Workforce Development