

## **UI Claimants, Protect Your Account by Reporting Fraud Schemes**

If you are an Unemployment Insurance (UI) claimant who receives benefits through a debit card issued by JPMorgan Chase (Chase) Bank, do not divulge your confidential information to callers, e-mail addresses, or cell phone numbers you do not recognize. Criminals can use electronic messaging systems to lure you into divulging personal information, and use that information to withdraw money from your accounts.

**IMPORTANT:** Chase and TWC customer service representatives will never ask for your Personal Identification Number (PIN). Do not give that number to anyone.

In addition, Chase does not initiate contact with you by telephone, text message, or e-mail to ask for confidential information such as a card number, expiration date, or Social Security number. Never divulge this information to anyone claiming to be from Chase Bank.

You can refer any attempts to gather your Chase debit card PIN or card number directly to Chase by sending an e-mail to [abuse@chase.com](mailto:abuse@chase.com). If you have questions about suspicious messages, please call the toll-free number on your UI debit card, 1-866-865-1273.

Here is an example of a fraudulent text message:

- JPMI Your 5113-95X/5111-82XX JPMorgan Electronic has been Suspended Call to reactivate: 8885551212.

Do not call that number. Call or e-mail Chase to report the fraud attempt.